



## VISA DEBIT & CREDIT CARD HELP

### ACTIVATE YOUR CARD & PIN SELECTION

1-833-998-4639

### PIN CHANGE

1-877-267-6941

### REPORT LOST OR STOLEN CARDS

North Coast Member Service Contact Center 1-800-696-8830

### GENERAL HELP

North Coast Member Service Contact Center: 1-800-696-8830

### FRAUD & DISPUTES

If you suspect fraud on your account or to initiate a dispute.

North Coast Member Service Contact Center: 1-800-696-8830

If you receive a text message from the "Fraud Department" asking if you are using your card at a specific location, be sure to respond as quickly as you can. This is another feature to protect our members from card scams and fraud.